

A New Met for London

What it means for Londoners

We are clear that our mission is to deliver More Trust, Less Crime and High Standards.

We're building A New Met for London where communities know their local officers, help to shape their policing priorities, and work with them to reduce crime and anti-social behaviour; and when victims call us for help, they're satisfied with our response.

We'll build on the work we've done and keep serious violence low. We'll solve more rapes, domestic violence, child abuse and other cases of predatory offending, and we'll target the most dangerous offenders to take them off the streets before they can harm again. We'll reduce disproportionality when crime and our use of powers fall unevenly across London's communities.

You'll see the people who fall short of our high standards being dealt with swiftly and robustly. You'll see officers, staff and volunteers that are well trained, equipped and led.

A New Met for London is the product of more than 10,000 interactions with Londoners, our people, and partners from across the city. It represents what they've told us they want us to focus on. We've already made considerable progress in the last nine months, but there's much more to do.

Progress to date

We're seeing tangible results on some of the issues we know matter the most to the public:

- ✔ Residential burglary is down 6.3% in the last 12 months, compared to the previous year, and we're attending almost every call
- ✔ We're answering calls from the public faster
- ✔ We've maintained lower homicide rates compared to pre-pandemic levels
- ✔ We've charged more than 500 cases of rape and serious sexual offences in the last 12 months compared to the previous year, as we increasingly target the most dangerous men
- ✔ We've cleared our backlog of online child abuse cases
- ✔ We're getting c. 10% fewer calls for anti-social behaviour
- ✔ We're undertaking the strongest doubling down on standards for half a century, combating all forms of corruption and discrimination

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A New Met for London is our commitment to you, and it sets out three priorities for reform:

Community crime-fighting – working with Londoners to keep them safe

We will:

- ✔ Work with communities to fight crime and anti-social behaviour, because Londoners have told us that's a priority
- ✔ Recruit an additional 500 Police Community Support Officers (PCSOs)
- ✔ Put more officers and PCSOs into local neighbourhoods and make sure they're delivering against the priorities of Londoners
- ✔ Use data to better understand the demands we face and deploy officers to where we'll make the biggest difference to communities
- ✔ Strengthen specialist teams, with an extra 565 people who will work closely with local police teams and partners on investigating domestic abuse, sexual offences, and child sexual abuse and exploitation
- ✔ Make it easier to contact us, whether by phone, digitally or face to face – each borough will have at least one 24/7 front counter
- ✔ Continue to improve our 999 service so your calls get answered more quickly
- ✔ Continue to work with our partners to ensure individuals in need of care and non-crime help get supported by the right agency, freeing up officers' time to tackle crime
- ✔ We will create a Victim Focus Desk to provide better support and advice

Culture change – embedding the values of policing by consent

We will:

- ✔ Build a strong culture focused on delivering for London, maintaining high standards and better reflecting the diversity of the city we serve
- ✔ Become a police service that doesn't discriminate – tackling racism, misogyny and homophobia
- ✔ Deal with discrimination wherever we find it, ensuring all cases are robustly dealt with
- ✔ Take a more precise approach to the use of force and stop and search and carry out regular reviews to make sure we use these tactics properly

Fixing our foundations – setting the Met up to succeed

We'll better serve London by organising and deploying our people better, giving them the training, equipment, and data and technology they need to use their powers precisely and cut crime. We'll also develop the outstanding and diverse leaders we need to deliver the reform ahead.

Our people care about delivering More Trust, Less Crime and High Standards to keep London safe – we ask you to collaborate with us as we reform. Together, we will succeed in delivering A New Met for London.

If you're interested in finding out what A New Met for London will mean for improving the service we give the public you can read the whole plan – www.met.police.uk/ANewMetForLondon