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Title	MPS Strategic Cloud - Supplier Workshop: Business Change
Version	V1.0
Summary	<p>By 2014/15 the MPS needs to reduce spending by £600m, compared to 2010/11. To assist in delivering this reduction a number of change programmes are underway focusing on reducing inanimate costs.</p> <p>The Strategic Cloud programme is looking to deliver a next generation cloud based replacement for current legacy MPS applications, focussing particularly on the high volume front end operational policing systems.</p>
(B)OCU or Unit, Directorate	Directorate Of Information
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This presentation is:

Not Protectively Marked

Suitable for an audience with:

No Vetting



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Strategic Cloud Market Engagement Workshops

Business Change



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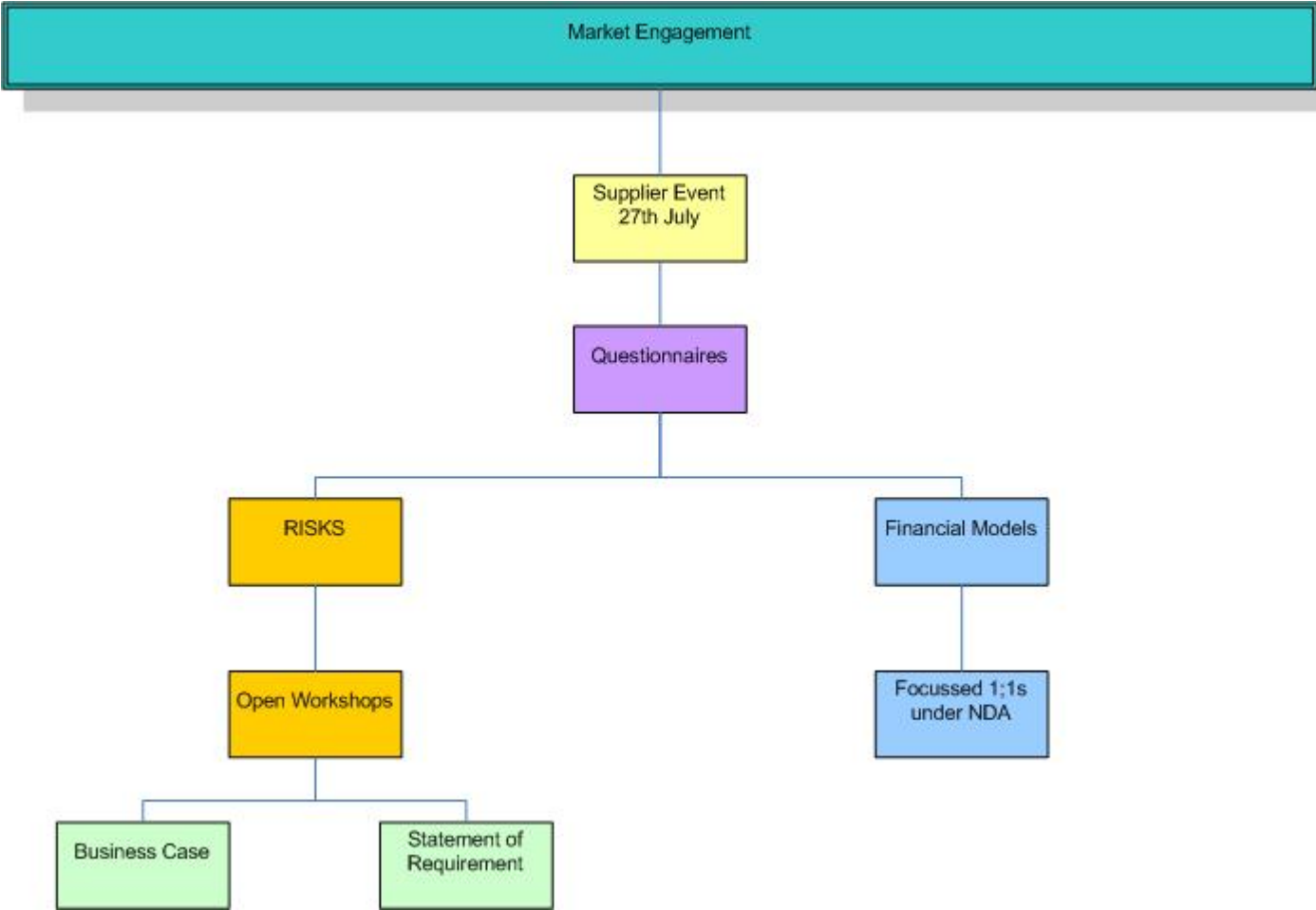
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Agenda

- **Welcome & Introduction to Strategic Cloud**
- **Review the Market View**
- **To place the Strategic Cloud business change in the context of wider MPS Business Changes**
- **Break**
- **Cultural and Business Change Risks, Issues and mitigation**
- **The optimised Solution**
- **Scope and cost of change**
- **Close**

This Event in Context



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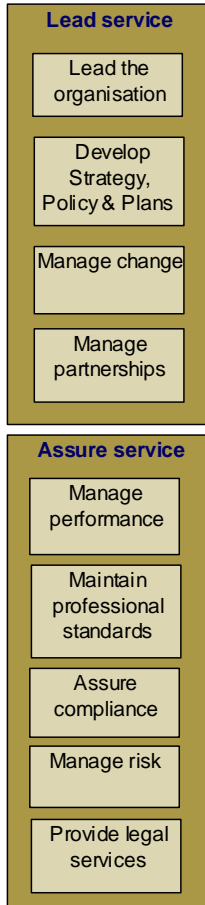


Cloud characteristics

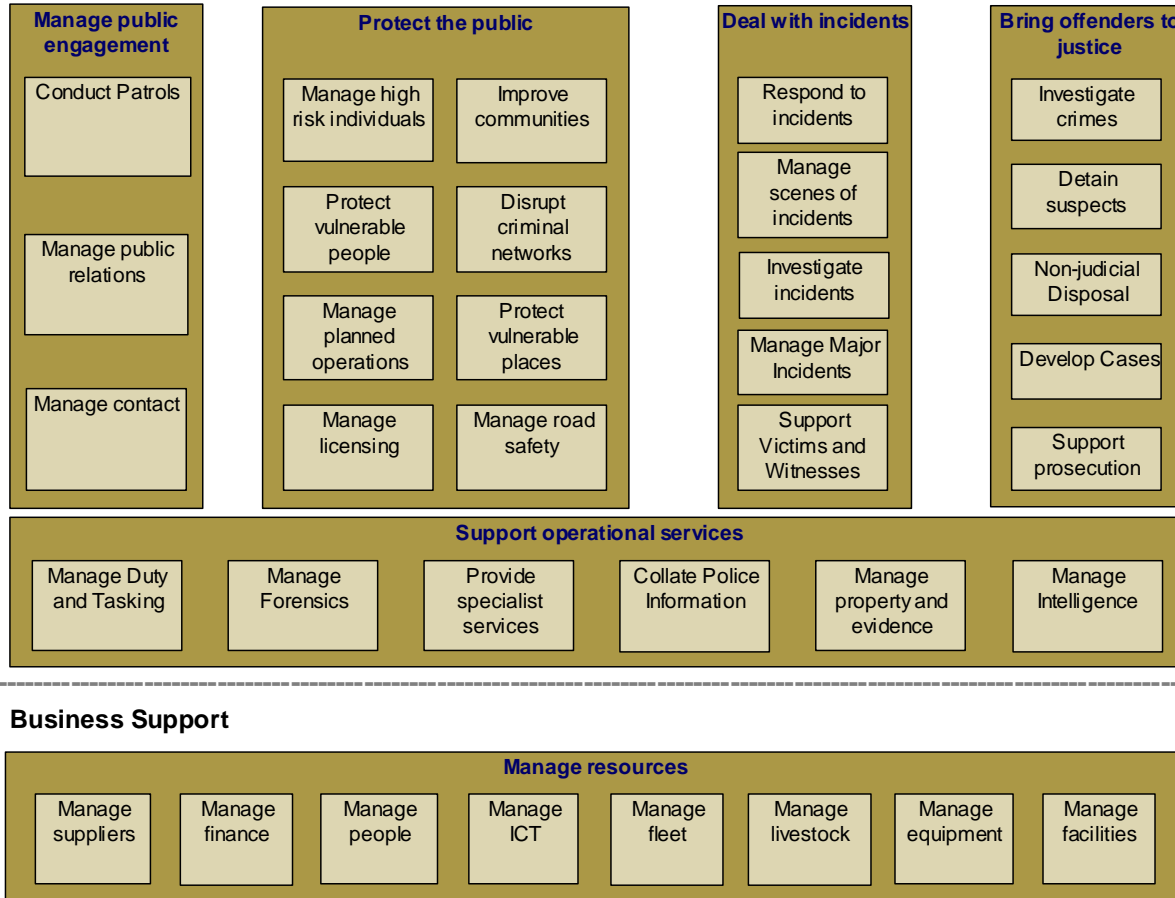
- MPS require
 - On demand self-service
 - Elastic and scalable
 - Consumption-based pricing model
 - Agile application changes
 - High SLAs
 - Secure management of information
- Which implies
 - Shared infrastructure
 - Rich PaaS
 - Private (Community) Cloud
 - Multi-tenancy
 - Standards-based
 - External accreditation

PAG defines sets of Police activities

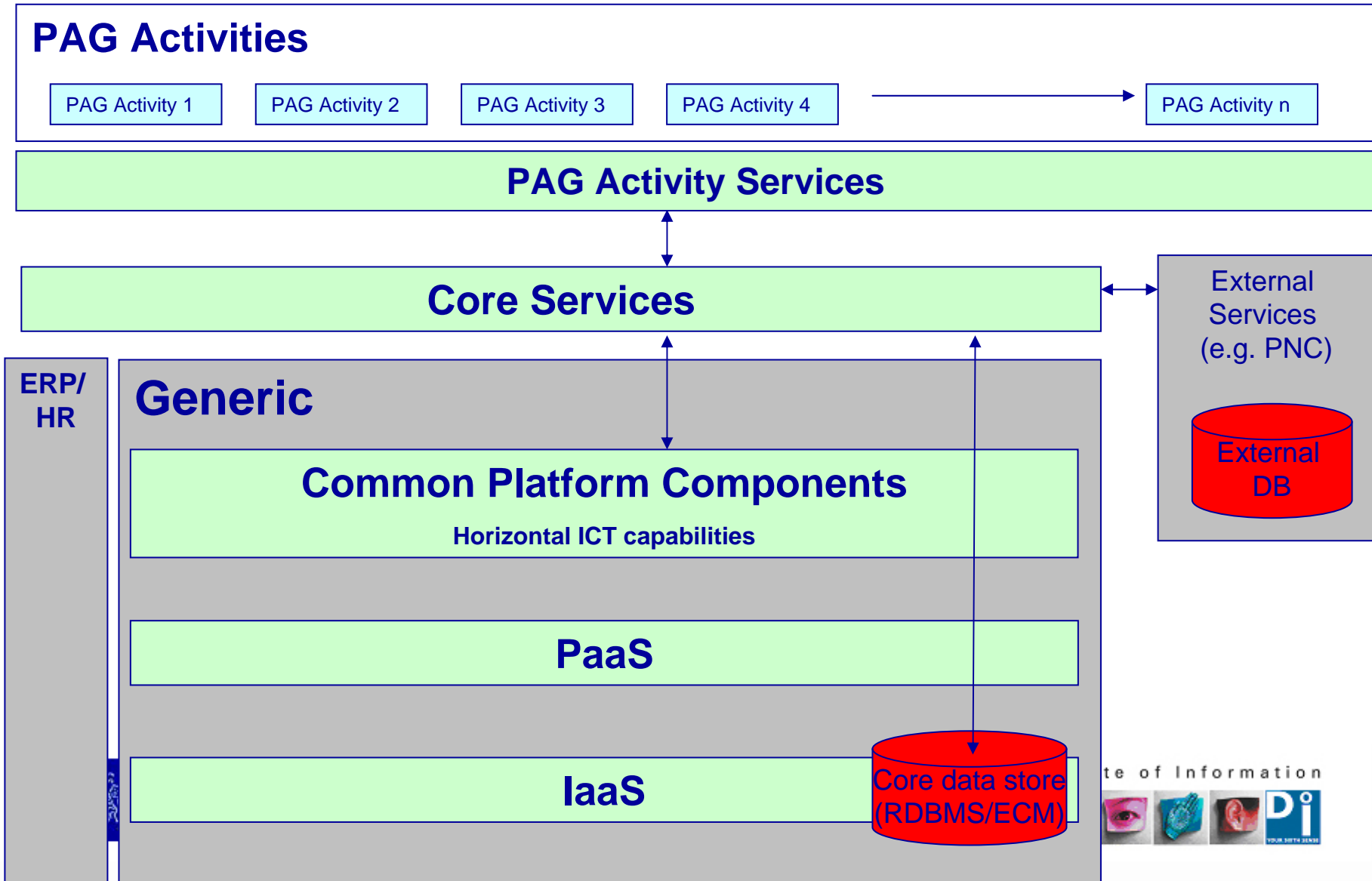
Manage the Organisation

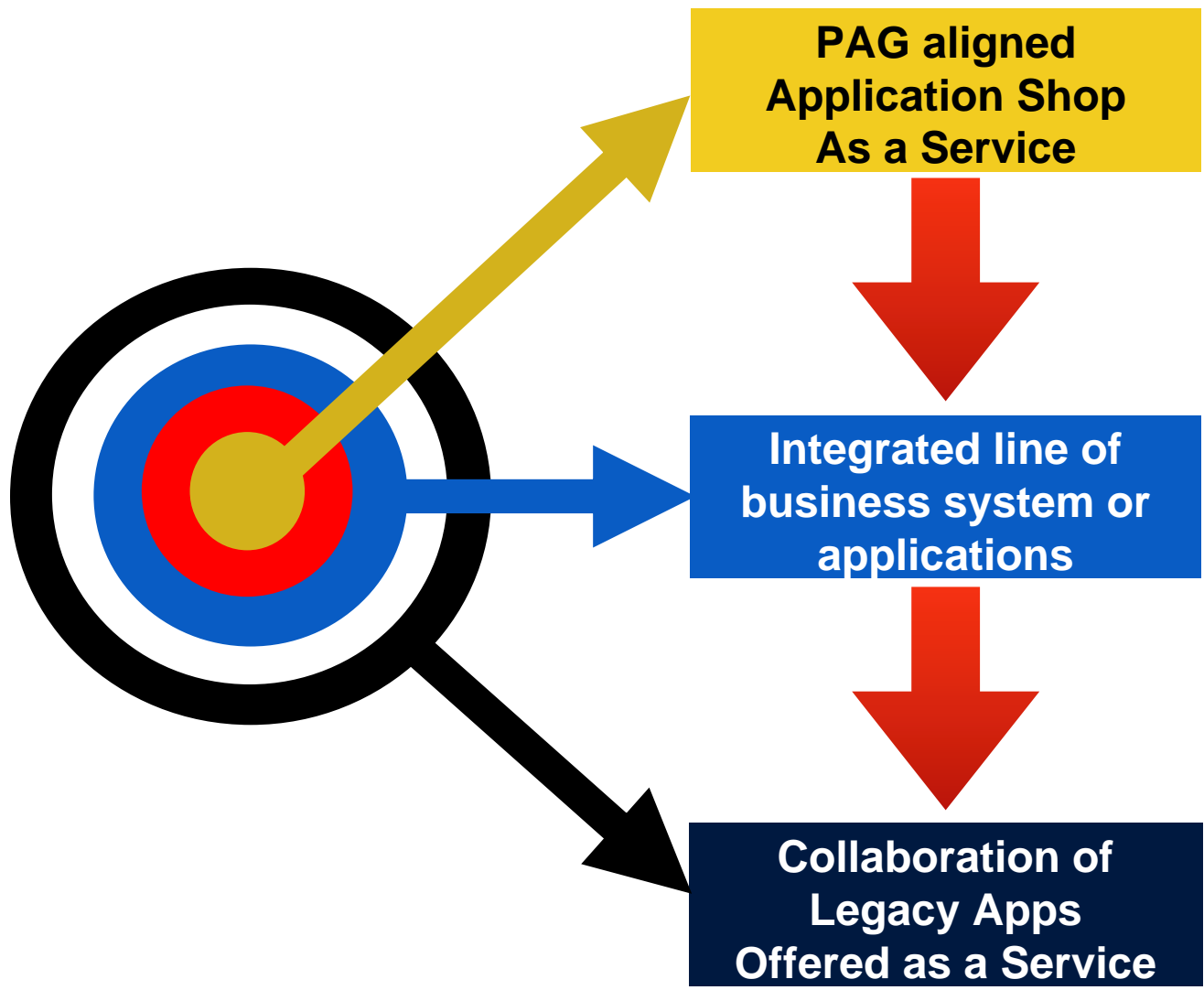


Operational Policing



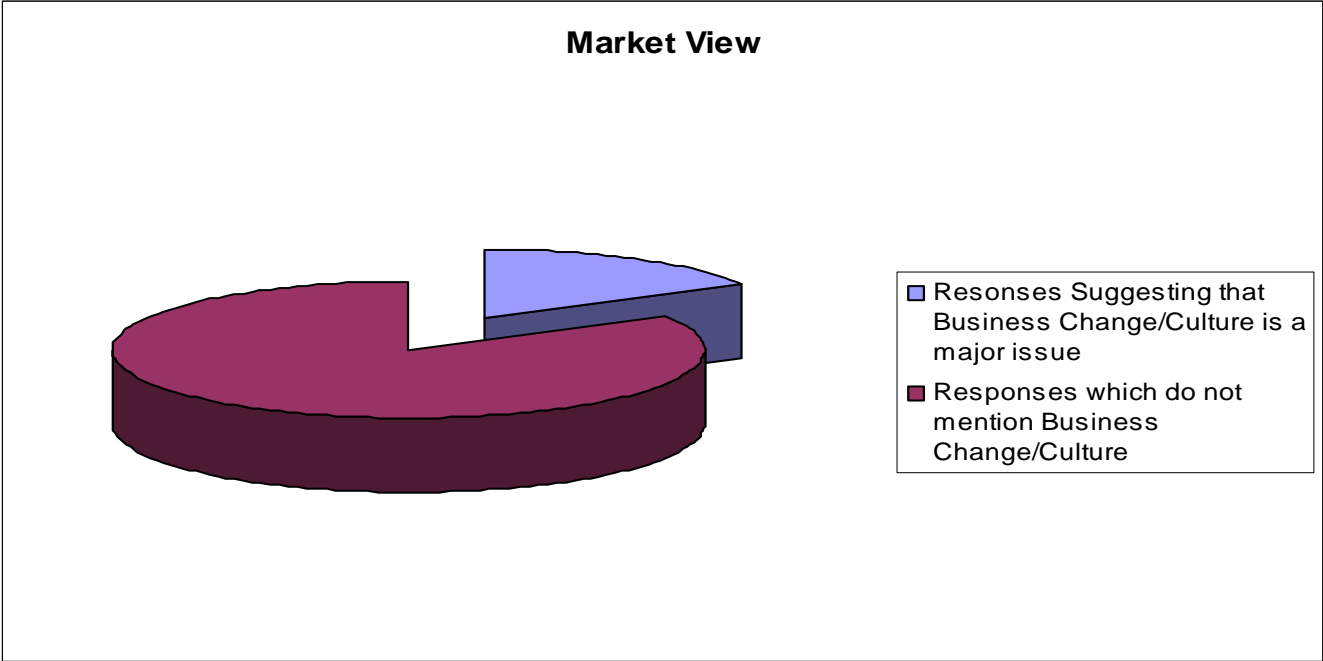
Cloud Architecture





The Market View

Responses Suggesting that Business Change/Culture is a major issue	Responses which do not mention Business Change/Culture
8	40



Typical Comments:

- "Internal culture change will require a significant amount of program effort to manage. We have seen recommendations that as much as 70% of budget is placed in this area."
- "The speed at which the business can transition across to cloud services will therefore be critical to achieving timely cost savings which implies there will be a major and ongoing impact on end users over the total period of transition. The ability to manage business change effectively across the entire organisation will be critically important to the overall success of the programme in achieving its objectives."



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More Typical Comments:

- **"One tough area would be headlined under political, with sub headings of education and consensus."**
- "There are huge cultural changes that need to be made in the user community to ensure that they have bought into this approach. It will mean that more compromise on changing business processes will need to occur to allow other customer's users to be accommodated. Similarly, there may be changes to working practices that may allow for cheaper solutions and these will need to actively considered to minimize expenditure. This cultural change could be a barrier to the strategy."

More Typical Comments:

- "Seamless migration of current legacy application functionality to the Cloud model is likely to be problematic; especially in areas such as Business Change (as a result of adoption of PAG model) and the need to deliver sufficient prior training to enable MPS Staff and business units to transition to the Cloud based services."

The Training Overhead

<p>NSPIS Business Objects for NSPIS Custody and Case Prep</p>	<p>1.00</p>	<p>TS155</p>	<p>To enable the user to create and use queries using business objects to interrogate data from NSPIS Custody and provide accurate reports from the application.</p>
<p>NSPIS Case Preparation (CJU)</p>	<p>3.00</p>	<p>TS104</p>	<p>To enable the user to create and update cases within the NSPIS Case Preparation Application.</p>
<p>NSPIS Custody Sergeant</p>	<p>4.00</p>	<p>TS102</p>	<p>To instruct the students in how to create and maintain a custody record on the Custody Application.</p>



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Document any Cultural and Business Change Risks and Issues and identify mitigation.



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In terms of a Strategic Cloud Statement of Requirement, what solution attributes would simplify the Business Change Experience?

1. What capabilities exist in the Cloud to make things easier?
2. What requirements could we add to the SOR to mitigate things?
3. What is the optimum deployment approach to minimise business impact?
4. How can we best work with the wider MPS Change Programmes?

In order to produce the Business Case we will need to understand the scope and the order of magnitude cost of business change. How should we approach this?



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